

# Michael McDonald PharmD

Regional Pharmacy Director

## Contact

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## Skills

Multidisciplinary Team Collaboration

Excellent

Pharmacy Operations Management

Excellent

Team Building

Excellent

Regulatory Compliance

Goal-driven Healthcare Administration professional over 10 years' experience in recruiting, training, and managing employees to provide exceptional services. Highly organized and hardworking with excellent planning and program management skills. Highly experienced in leading teams spread across multiple sites. Licensed in Michigan and recognized for staff development leading to high performing teams.

## Work History

2016-01 - Present

### Regional Pharmacy Director

*Corizon Health, Lansing, MI*

- Responsible for management of clinical pharmacy services and operations across all 32 Michigan Prisons, 6 infirmaries, and 112 bed inpatient hospital: covering up to 55,000 patients.
- Operational leadership for corporate restructuring after closure of the Indianapolis Hub, which streamlined operations and reduced costs.
- Managed remodel of sterile compounding clean room to attain USP 797 regulatory compliance.
- Appointed as special project manager for IT issues related to pharmacy.
- Worked quickly and closely with IT to resolve client complaints.
- Achieved departmental cultural shift through team building to improve performance and productivity.
- Collaborated with labor relations to improve staff workplace satisfaction and increase staff retention.
- Organized team to develop, test, and roll out a custom online medication error reporting system.

2015-02 - 2016-06

### Senior Clinical Consultant

*Express Scripts Inc, St. Louis, MO*

- Perform face to face and telephone consultations with physicians regarding use of medications and formulary product selection to meet Pharmacy Benefit Management goals.
- Work directly with Medicare Blue Cross/Blue Shield stakeholders to ensure program success and reach Medicare STARS measures goals.

Excellent

Pharmacy Benefit  
Management

Excellent

Patient Safety

Excellent

Clinical Pharmacy

Excellent

- Developed new methodology to streamline high priority contacts while also limiting travel expenses.
- Created a telephone and video conferencing system to broaden company outreach and reduce costs.

2012-08 -  
2015-02

## **Clinical Program Manager**

*Magellan Health Michigan Medicaid*

- Perform face to face and telephone consultations with physicians and stakeholders regarding use of behavioral health medications.
- Work directly with Michigan Medicaid stakeholders to ensure program success and reach financial goals.
- Regular meetings with client, DUR Board Meetings, P&T Meetings, presentation of quarterly financial data/savings.
- Developing and revising clinical edits and prior authorization protocols.
- Reduced behavioral health drug spend by 5% or more each year through imaginative cost avoidance strategies.

2012-08 -  
2014-08

## **Director of pharmacy**

*Sparrow Health System/ Pharmacy Systems Incorporated, Ionia, MI*

- Directed, established, and planned policies and goals for hospital's pharmacy services.
- Maintained contact with other department heads, medical staff, and nursing staff to determine needs, resolve problems, improve processes, and promote effective drug therapy.
- Created functional strategies and specific objectives for pharmacy and developed budgets/policies/procedures to support pharmacy departments functions.
- Served as resource to physicians regarding appropriate use of medications and researching requested clinical information.
- Implemented hospital wide Pxyis medication dispensing system.

- Participated two-year project to build, plan and test new web based Electronic Health Record for the health system (EPIC).
- Led planning and development pharmacy portion of new hospital construction to meet or exceed regulatory requirements.
- Monitoring of USP sterile compounding standards.
- Supervised 340B program.

2004-01 -  
2012-01

### **Staff Pharmacist**

*Sparrow Health System, Lansing, MI*

- 700+ bed Level I Trauma Center and area's largest hospital.
- Responsible for 6 FTE staff on night shift.
- Pharmacokinetic dosing service, anti-coagulation dosing service and clinic.
- Training new staff.
- With infection control department organized and planned distribution of emergency medications for the Department of Homeland Security.
- Led pharmacy response team for largest disaster drill ever conducted in the State of Michigan.
- Opened and managed Sparrow Specialty Hospital pharmacy from 2004-2005 during new hospital startup for CMS required demonstration period and until Joint Commission Certification was achieved.

## **Education**

2009-01 -  
Current

### **Master of Business Administration**

*Waldon University - Minneapolis, MN*

2002-07 -  
2005-06

### **Doctor of Pharmacy**

*University of Florida - Gainesville, FL*

1998-08 -  
2001-06

### **BS: Pharmacy**

*Ferris State University - Big Rapids, MI*

## **Certifications**

2016-08

Sterile Compounding

2012-11

340B University